

SUPPORTING AGCO FOR OVER TWENTY YEARS WITH INDUSTRY LEADING FM

PROJECT DETAILS

Client

AGCO Corporation

Completed

Ongoing

Oakland Business Line

Facilities Management

Objective

Ongoing maintenance

ONCE AGAIN OAKLAND'S ATTENTION TO DETAIL AND QUALITY OF SERVICE ALONG WITH INDUSTRY LEADING SLA'S, COMBINED TO CONVINCED AGCO THAT OAKLAND WERE THE PARTNER OF CHOICE TO TAKE THE VERY BEST CARE OF THEIR AIR CONDITIONING, REFRIGERATION AND TRENDS CONTROLS ACROSS THEIR SITE AT STONELEIGH IN WARWICKSHIRE, WHICH HOUSES 500 STAFF ACROSS MULTIPLE BUILDINGS.

Celebrating 10 years at Stoneleigh, AGCO have utilised Oakland's services since the building was relocated there from their famous Banner Lane site in Coventry, aiding their expansion and locating their headquarters in the heart of England.

As a Planned Preventative Maintenance contracted client, AGCO enjoy Oakland's standard SLA of 24/7 callout within 4 hours for all unforeseen problems across their extensive range of plant including manufacturers such as Mitsubishi, Airedale, Carel, a brand of Airedale, Viscount, Coldseal, Fosters, Williams, Enofrigo, Moffat, Electrolux, and Polar.

Assets are located in every location within the complex including offices, kitchen and dining areas, server rooms and communication rooms, the training centre, medical facilities and the roof space of both wings of the main building.

In all 254 assets are included in the maintenance schedules, requiring a total of 769 service jobs or inspections per year. Both Trend and Mitsubishi BEMS receive one major inspection and maintenance visit as well as the aforementioned reactive call outs to the same 4 hours SLA.



Main building, Stoneleigh



Reception area



Roof top asset

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All 254 assets are tagged by Oakland to ease asset identification and to enable proof of presence of our engineers when carrying out Pre Planned Maintenance on site.

Our new Joblogic software system, which allows comprehensive management of our entire business enables our field service engineers to use Joblogic's mobile app to update the progress and completion of each job whilst in the field. This updates our back office system in real time, and provides Proof of Presence due to the fact that Joblogic's software both timestamps and geo-locates the start, finish and location of each job, asset by asset.

AGCO are then furnished with real time reporting following the completion of each site visit, including any items of concern, or any additional works that may be identified by the engineer in order to keep all plant working efficiently and without breakdown.

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Additional works are then agreed by AGCO and carried out by Oakland engineers, their work being scheduled by Joblogic's diary system.

Oakland Air Control would like to congratulate AGCO on their first decade at Stoneleigh!