

OAKLAND AIR CONTROL LTD

QUALITY & ENVIRONMENTAL POLICY

In order to satisfy customer expectations, meet statutory and regulatory requirements and maintain a consistently high standard, the company have implemented a Business Management System capable of satisfying the requirements of the BS EN ISO 9001 and 14001 standards.

The Directors of Oakland Air Control Ltd are committed to the ongoing development of its Business Management System and to continually improving its effectiveness.

Consideration is given to all our interested parties and any external and internal issues which are relevant to our area of business. Oakland is committed to its customers and providing quality products and services, by ensuring that the customers' expectations for quality, delivery and cost are fully realised.

Oakland recognises that day-to-day operations can impact both directly and indirectly on the environment. We aim to protect and improve the environment through good management and by adopting best practice wherever possible. Oakland will work to integrate environmental considerations into our business decisions and adopt greener alternatives wherever possible, throughout our operations with consideration given to the lifecycle of products/services.

To demonstrate this commitment the management team will ensure:

- The Quality & Environmental Policy is established and reviewed
- The risks, hazards and opportunities to the company are addressed via audits and management reviews
- Full compliance with all relevant legal requirements including ISO 14001:2004, codes of practice and regulations pertinent to our operations
- The importance of meeting customer, statutory and regulatory requirements is communicated to all employees
- Quality and Environmental objectives are established based on customer feedback, audits and the requirements of our interested parties and monitored to ensure continuous improvement
- Consideration is given to the life cycle of products/services
- Prevent pollution to land, air and water
- Minimise waste and increase recycling within the framework of our waste management procedures
- Reduce water and energy use
- Improve the environmental efficiency of our transport and travel
- Promote environmentally responsible purchasing
- Necessary resources are made available
- Provide suitable training to enable employees to deal with their specific areas of environmental control
- Management review meetings are conducted on a regular basis

Our aim is to continually improve the overall running and efficiency of the Company, thereby enhancing our image with existing customers and increasing the opportunities available with potential new customers.

Company policies and procedures are mandatory. It is the responsibility of us all to ensure that this Policy Statement is supported.



D A Rawlings
Managing Director